

# Footprints

#### **Editorial**



## All our dreams can come true, if.....

We have the courage to pursue them. Well indeed, to realise the dreams cherished and to make reality, along with dedication, passion, hard work, courage too is required. Courage to climb steep mountains and the courage to climb again to the top when the fall comes as it happened during post Covid 19 situation.

We at Frontline Logistics have swimmed against the tide, with very many adversities and coming out with laurels. Tribute to our ever-growing strength of professionals, now touching the 600 plus mark, with 25 offices in 12 countries.

This is Ramadan month, where our Muslim brethren fast for around 15 hours a day. We wish them Ramadan Kareem. Very soon, its time for Eid Celebrations. I wish one and all Eid Mubarak, bit in advance. Glad to share, events unfolded in the past three months within Frontline Logistics family. Happy reading.

Dr. Vivian Castelino Ph.D Chief Operating Officer (COO) Head of Executive Board

## Ladies warehousing day out at our Kuwait Founding Office.



24th of February 2024, is a remarkable day, at our corporate office in Kuwait, where our Branch head, Chandra Mouli, who is also the product head of around 20000 SQM of covered ultra-modern warehouse space in Kuwait organised a walk through warehousing facility at Amghara, Kuwait.

While almost all the ladies over two dozen of them joined the tour, not to letdown our CS / Ops / Juniors / Sales and Seniors like Savio / Rajesh / Salith all made it along, and made the afternoon a memorable one. Almost all our colleagues gained fair knowledge of warehousing and its basic operations, including seeing equipment in action and as the saying goes—"Seeing is believing" which came true to many. Special thanks to Shanmugham / Easwar and whole warehouse team for the wonderful organizational qualities they possessed. Hoping that this travel, will enlighten many for selling the space concept on a better way in future.

### Frontline Logistics Attended the 13th WCA Worldwide Conference.

Frontline Logistics, represented by Mr BP Nassar - CEO & President, Mr. Afsal Ali - Vice President & Branch Head, Bahrain & Qatar, Dr Vivian Castelino - Chief Operating Officer, Chandra Mouli - Branch Head, Kuwait, Shajith Naran – Chief Commercial Officer and Fazil Imthiyas



Finance Manager, Kuwait, participated in 13th WCA Worldwide Conference which was held in Dubai World Trade Centre (DWTC) between 27th February 2024 to 2nd March.

Billed as the largest worldwide Logistic



Conference, which was attended by over 4500 delegates representing 150 plus countries, was an opportunity to Frontline Logistic Group, to show to the world, capabilities, and advantages in using Frontline Logistics offices, spread over 24 offices in 12 countries.



Over 300, 121 meetings as well 600 plus unscheduled meetings were held during the 5 days of WCA conference, whereby new businesses and commercial relationships were established including obtaining over dozen instant businesses.



### Modern Day Auditing in Logistics Industry.

In today's rapidly evolving business landscape, the logistics industry plays a crucial role in ensuring the seamless flow of goods and services from one point to another point. With the rise of



e-commerce and global supply chains, it has become more important than ever for companies in the logistics sector to implement robust auditing practices to maintain transparency, efficiency, and compliance with regulations.

#### Internal Audit:

One of the key components of modern-day auditing in the logistics industry is internal audit. Internal audit is a systematic, independent, and objective evaluation of a company's operations, processes, and control conducted by internal auditors. In the logistics industry, internal audit plays a critical role in identifying risks, assessing controls, and ensuring compliance with industry standards and regulations.

Internal audit helps companies to identify areas of improvement, streamline operations, and enhance overall performance. By conducting regular internal audits, companies can proactively identify potential risks, such as inventory discrepancies, non-compliance with transportation regulations, or inefficiencies in warehouse operations. This enables companies to mitigate risks, strengthen controls, and improve operational efficiency.

There are several benefits of internal audit in our industry. Firstly, internal audit helps to enhance transparency and accountability by ensuring that processes are in place to detect and prevent errors, fraud, and irregularities. Secondly, internal audit helps to improve decision-making by providing valuable insights into the effectiveness of existing controls and processes. Lastly, internal audit helps to comply with regulatory requirements and industry standards, reducing the risk of costly fines or penalties.

#### Implementing Modern Auditing Practices:

To stay ahead in today's competitive logistics industry, we must adopt modern auditing practices that leverage technology and data analytics. By implementing automated auditing tools and software, we can streamline the auditing process, increase efficiency, and reduce the risk of human error. Additionally, by using advanced data analytics techniques, we can gain valuable insights from audit data, identify trends, and make informed decisions to improve performance and mitigate risks.

We can use data analytics tools to analyse large volumes of data quickly and accurately, identify patterns and anomalies, and generate actionable insights. By leveraging technologies such as artificial intelligence, machine learning, and blockchain, we can improve the accuracy

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and effectiveness of the audits, reduce manual efforts, and enhance overall audit quality.

In our industry, compliance with regulations is paramount to maintaining the integrity of operations and protecting the interests of management. The modern auditing practices focus on ensuring compliance with a wide.

range of regulations, including transportation safety regulations, customs regulations, import/export regulations, and environmental regulations. By conducting regular audits and staying up to date with regulatory changes, we can avoid costly penalties and maintain a strong reputation in the industry.

In conclusion, modern-day auditing is essential for us to stay competitive, streamline operations, and ensure compliance with regulations. By leveraging technology, implementing robust internal audit practices, and staying proactive in identifying risks and opportunities, we can enhance transparency, efficiency, and performance in our operations. By embracing modern auditing practices, we can position ourselves for success in an increasingly complex and dynamic business environment.

Ginto Paul Chief Financial Officer

## Frontline Logistics Women's Day celebration at Dubai and BEO.



Frontline Logistics celebrated International Women's Day with enthusiasm and recognition in Dubai, honoring the invaluable contributions of women in the industry. The event showcased inspiring stories, highlighting the achievements and resilience of female employees. In parallel, the back-end offices joined in commemorating the occasion, fostering an inclusive environment that appreciates diversity and empowers women in every aspect of logistics operations. Through engaging activities and meaningful discussions, the celebration emphasized the importance of gender equality and encouraged continued support for women's advancement within the organization. Frontline Logistics reaffirmed its commitment to promoting inclusivity and diversity, recognizing that the dedication and expertise of women are integral to the company's success and growth.



## Pongal celebration at Frontline Logistics Dubai Office.

Our Dubai office celebrated Pongal, a harvest festival that transcends borders. The festive spirit was evident in the office as everyone embraced the occasion with warmth and unity. It was a joyful celebration filled with togetherness and festive cheer. Here's to the spirit of togetherness and festive cheer.



#### Frontline Logistics Qatar Team Outing at Simaisma Beach Resort.



The Frontline Qatar team recently took a short trip to Simaisma, a 5-star Murwab Resort that offers stunning oceanfront views and stands as one of the most exclusive family destinations in Doha. They had a great time enjoying dancing, music, and games and relished a much-needed break. The entire team had a lot of fun and felt refreshed after the trip.

## Frontline Logistics Dubai celebrated The Republic Day of India.

Frontline Logistics celebrated Republic Day in Dubai on January 26, 2023, honoring the diverse spirit of unity. It was a proud moment as our Dubai office came together to commemorate the values that define our nation. Amidst cultural diversity, we embraced the richness of our cultural tapestry, fostering a sense of belonging and camaraderie. The celebration was a testament to our commitment to unity and inclusivity, echoing the ethos of our great nation.



#### Our State-of-the-art warehousing facility at Safwan, Basra-Iraq.



Ever-changing customer needs require business to be resilient and have access to strategically located warehouse facilities. Our State-ofthe-art fully equipped warehousing facility both covered and open at Safwan, Basra, dedicated to serving our multi-national industry clients across the globe. The services and infrastructure facilities provide an integrated supply chain solution in a challenging environment, minimizing capital and setup cost for clients. The facilities and quality of our services are certified by BVQI for Integrated Management System (ISO 9001, ISO 14001 & ISO 45001). Commitment to high level of services and inventory accuracy is one of our specialties, often commented by our corporate clients. Other than the 10,000 m2 warehouse facility, we do have an open yard of 150,000 M2 for bulk cargo storage solutions with high maneuverability and efficiency.

## Frontline Logistics Qatar National Day celebration.



As part of the Qatar National Day the FLL Qatar team celebrated it on the 18th of December 2023 alongside Insight Designers and Engineers, celebrated by donning white and maroon attire reminiscent of the Qatar National Flag. We marked the occasion with a cake-cutting ceremony.

#### Wishing you a lifetime of love



Shamla P T, serving as an Accounts Assistant at our Back-end office in Kerala, and Mr. Adhil Rahman, have officially become partners in life, exchanging vows on January 21st, 2024, at the enchanting venue of Mother Plaza in Karinkallathani. The

Frontline Family joyfully extends their warmest wishes to the newlyweds, hoping for a future filled with love, joy, and endless blessings.